Making the switch to Enterprise Access Management (formerly Confirm ID) for EPCS

Improve EPCS workflows and ensure full compliance with minimal IT resource requirements and no disruption to clinical users

Imprivata can help you improve electronic prescriptions for controlled substances (EPCS) with a superior workflow for your providers (including the only solution for EPCS from Epic mobile apps) and the most comprehensive, auditable solution to comply with all DEA requirements for EPCS.

With the Centers for Medicare & Medicaid Services (CMS) enforcement of EPCS requirements looming, and providers demanding more flexible workflows (including mobile), it may be time to reevaluate your current solution.

Why switch?

The SUPPORT for Patients and Communities Act requires EPCS for Medicare Part D. The CMS will begin issuing penalties for failing to meet this requirement starting in January 2023.

To comply, your organization and providers must meet all DEA requirements for EPCS. If you are using a traditional multifactor authentication token, could you produce the complete audit records to prove full EPCS compliance? Moreover, can your solution meet all prescribing scenarios? What happens if a provider doesn't have their phone or is away from their laptop?

Imprivata Enterprise Access Management with MFA (formerly Confirm ID) is the most comprehensive solution for meeting all DEA requirements for EPCS while delivering the most convenient, flexible two-factor authentication options to give providers the best possible EPCS workflow in any prescribing scenario – including mobile.

Benefits

- Give providers a better workflow, including anytime, anywhere EPCS from their mobile device

- Avoid CMS penalties by ensuring full compliance with DEA requirements for EPCS

- Minimize disruption and resource requirements with quick, easy implementation

With Enterprise Access Management, you can:

- Improve provider workflows to enable EPCS anytime, anywhere – including the first and only solution to support mobile EPCS in Epic Haiku and Canto

- Ensure full compliance and avoid penalties ahead of CMS enforcement of EPCS in January 2023

- Optimize your investment in Epic by supporting Haiku and Canto adoption as well as broader authentication workflows such as Specialty Narrator

Making the switch, made simple

We know displacing an existing solution can be daunting, and transparency is key. Imprivata can help you make the switch with few internal resources required. Imprivata has deep expertise and experience in deploying EPCS, allowing you to get up-and-running with Enterprise Access Management quickly, minimizing utilization of your IT resources and avoiding disruption to end users. Here's how it works:
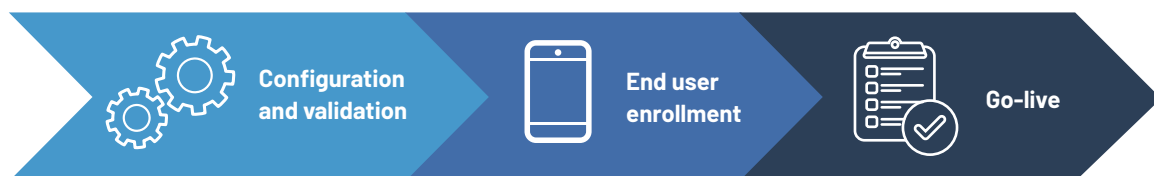
Making the switch in three easy steps

CONFIGURATION AND VALIDATION

Configuration and testing will be a quick process. Depending on your status as an Imprivata customer, the process will take between three and six days. All we'll need from you is an EHR configuration to link to Enterprise Access Management for authentication..

END USER ENROLLMENT

The end user enrollment phase will vary with the size of the end user base. But, to make it fast, be sure to outline the change to your end users and prepare them for enrollment – and the method of enrollment – so that there are no surprises. End user enrollment:

- May be conducted remotely, which saves time and makes it easy for end users

- May leverage Imprivata or train-the-trainer

- Can be made simple using tools like Calendly to schedule enrollment activities

- Should include removal of old token application to eliminate confusion

GO-LIVE

The go-live process and timing will vary with the size of the end user base but is architected to be as quick and seamless as possible. The Imprivata implementation team will help support the entire process, though a few areas are worth noting:

- Client-side software (agent) is only required if using Hands Free Authentication or fingerprint on a particular endpoint, and should make the overall software push for non-Imprivata endpoints far easier

- For use of Hands Free Authentication or fingerprint biometrics, you can utilize the Imprivata team to come onsite and install equipment on identified endpoints

- Imprivata representatives can be available, onsite or remotely, to help with questions, troubleshooting, or just-in-time end user enrollments

With deep expertise and experience of implementing Enterprise Access Management, the Imprivata team will work with you to ensure that your implementation is fast and easy, and results in secure, seamless authentication workflows for you end users.

![Imprivata logo]

Imprivata is the digital identity company for mission- and life-critical industries, redefining how organizations solve complex workflow, security, and compliance challenges with solutions that protect critical data and applications without workflow disruption. Its platform of interoperable identity, authentication, and access management solutions enables organizations in over 45 countries to fully manage and secure all enterprise and third-party digital identities by establishing trust between people, technology, and information.

For more information, please contact us at 1 781 674 2700
or visit us online at www.imprivata.com